

Resilience Plan

Weston by Welland Parish Council

What is this leaflet for?

This leaflet contains information about how the parish council will try to help residents if the village is affected by an emergency of some kind. We are very aware that sometimes people are reluctant to ask for, or to accept, help and we will try not to be intrusive in what action we take. But we may face situations where some residents need help. The parish council wants to do what it can in such circumstances.

What kind of emergency?

Nobody really saw the recent pandemic coming, and it has made us all think about what kinds of emergency we should be ready for. Nobody wants there to be any kind of emergency but the village might face

- Prolonged and severe weather (floods, droughts, severe cold or hot spells)
- Power and utility failures and shortages (including internet and communication failure)
- Health related emergencies (such as another pandemic)

There may be other kinds of emergency that put people, particularly vulnerable people, in trouble.

What is the role of the council?

The council is not going to take the place of other authorities or agencies. The main role of the council is to do with COMMUNICATION

- Ensuring that residents know the right people to get in touch with and the right numbers
- Using our Facebook page, the notice board opposite the church, and the website
- Making contact with residents who may be vulnerable in case they need assistance

What 'triggers' the Resilience Plan?

The actions (listed below) that might be taken, depending on the circumstances may be triggered

- By any resident getting in touch with a member of the parish council to express concern
- By any member of the council itself contacting colleagues

What would happen next?

If an emergency situation arises, and the council thinks it necessary

- The council will meet immediately to consider what to do
- Tasks or actions will be arranged, such as calling at the door of residents who may be in trouble; arranging for written communications or telephone calls
- Council members and volunteers will be take on agreed roles
- Contact will be made with the relevant agency or organisation
- If necessary, contact with the church, the pub, local farmers etc.
- Updates on the situation planned and given as events go on.

Who is involved?

Members of the council undertake to help in whatever way they can in an emergency.

In addition, the PLAN contains details of VOLUNTEERS who have offered their services, if they can be of help. (This 'help' might take any form, from shovelling snow, to driving a vulnerable resident somewhere, from moving furniture to cooking meals.)

Councillors and volunteers

NAME	ROLE	CONTACT
Bob Roberts	PC Chair	07939 141058
Simon Grandidge	PC Vice Chair	07753 863248
Vicki Score	PC	07793 018897
Nicky Garratt	PC	07841 204747
Anna Cowling	PC	07921 002623
Steve Emery	PC	07768 112074
Mark Whitehouse	PC	07974 403493

AGENCIES and CONTACT NUMBERS

<i>ISSUES</i>	<i>AGENCY</i>	<i>CONTACT</i>
Flooding	Environment Agency	0800 80 70 60
Burst water main or water supply problems	Anglian Water	08457 771 881
Backing up sewage	Anglian water	08456 145 145
Flooding on or from highway	North Northants Highways	0300 126 1000 (9-5 Mon-Fri) Or 999
Blocked road	North Northants Highways	As above
Power cuts/Electricity	National Grid Electricity Distribution(NGED)	0800 6783 105
Dangerous buildings/structures	North Northants Council Building control	0300 126 3000, 9-5 Mon-Fri
Homelessness	North Northants Highways	As above, 24 hours
Life in danger		999 or 112
Crime stoppers		0800 555 111
Out of hours medical advice	NHS Choices	111
Animals in distress	RSPCA	0300 123 4999
Ambulance (non-emergency)		0115 884 5000
Fire and rescue Service		01 604 797 000
Northants Police		101

Keeping the Plan up to date

This Plan will be posted on the council's website. It will be reviewed each year at the council's annual meeting.